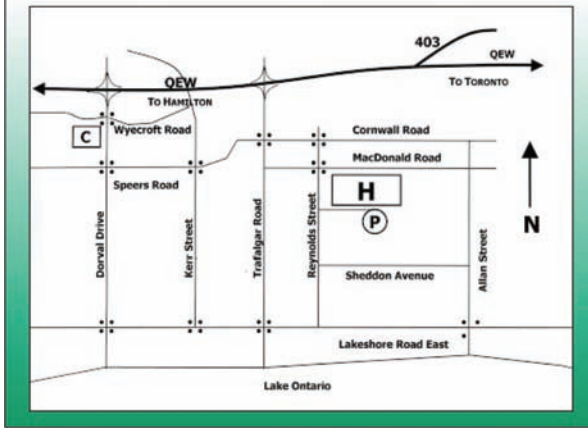


## WHERE WE ARE

Halton Healthcare Crisis Response Team is located at the Oakville Trafalgar Memorial Hospital, 327 Reynolds Street.

Phone: (905) 845-2571



- C** Dorval  
Oakville Corporate Centre  
6th Floor, 700 Dorval Drive
- H** Oakville-Trafalgar Memorial Hospital  
(OTMH)  
327 Reynolds Street

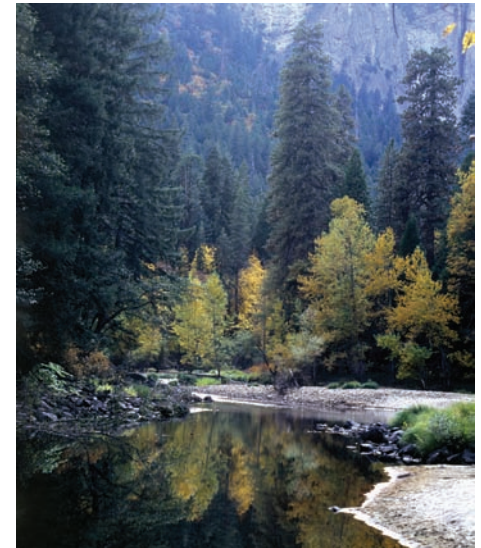
Oakville-Trafalgar Memorial Hospital  
Phone: (905) 845-2571



Halton Healthcare

[www.haltonhealthcare.com](http://www.haltonhealthcare.com)

# Crisis Response Team



Caring for people in crisis



Halton Healthcare

Providing assessment and intervention to children, adolescents, and adults who are experiencing psychiatric crisis who present in the Emergency Room.



## CARING FOR PEOPLE IN CRISIS

### Treatment Process

- The patient presents to triage in the ER
- The patient is assessed by an ER nurse
- The patient is medically cleared by the ER physician
- A request for Crisis consultation is made by the ER Physician.
- The Crisis assessment is completed by the Crisis Worker
- The crisis worker collaborates with the on-call psychiatrist
- A plan for disposition is formulated



All patients must be medically cleared by an Emergency Room physician prior to Crisis Assessment.

### Crisis Response Team

The Mental Health Program's Crisis Response Team provides crisis assessment to Halton Healthcare. Request for crisis consults can be made by Emergency Room(s) Physicians regarding patients/clients who present at the ER(s) with psychiatric/mental health crises. The team is comprised of the on-call psychiatrist and psychiatric crisis nurses and Social Worker.

### Population Served

The Crisis Team provides services to children, adolescents, and adults who present to Halton Healthcare's Emergency Department who:

- Have or appear to have psychiatric or mental health illnesses/conditions
- Appear to be acutely suicidal or homicidal
- Present with a range of psycho-social issues that the ER staff believe the Crisis Team will be able to develop a most appropriate assessment/management/disposition plan.

### Hours of Operation

The Crisis Worker is available:

Monday-Friday 0800 – 0200

Weekends/Holidays 8:00 am - midnight

The on-call psychiatrist is available by phone at all other times

### Other Crisis Resources

#### C.O.A.S.T.

1-877-825-9011

(Crisis Outreach and Support Team)

#### Kids' Helpline

1-800-668-6868

#### Warm Line

416-225-9276

#### 24-hour crisis line

905-878-9785

(for child & adolescent)

#### Distress Centre Oakville

905-849-4541

#### Crisis intervention

905-842-8380

#### Distress Centre North Halton

Crisis Phone: 905-877-1211

Phone: 905-877-0655

#### Depression hotline

1-800-268-0999

#### Go to your nearest ER