

Quality Management



HOSPITAL REPORT

Each year the Ontario Hospital Association (OHA) and the Ministry of Health and Long-Term Care (MOHLTC) release the Hospital Report Series. Reports in the series include: Rehabilitation, Emergency Department Care, Acute Care and Complex Continuing Care (Mental Health will be included in the series beginning in 2008).

The purpose of Hospital Report is to identify opportunities for quality improvement in patient care and hospital management, and to provide individuals with information about their hospitals' performance. Produced by the Canadian Institute for Health Information (CIHI), each report assesses hospital performance across four quadrants representing a balanced scorecard: system integration and change, clinical utilization and outcomes, client perception of care, and financial performance and condition. Each quadrant represents one important aspect of hospital performance.

The result is a series of reports known as the Hospital Report. The Hospital Report series represents one of the most comprehensive performance measurements and public accountability reviews of hospitals in the country.

Halton Healthcare Services' (HHS) results are found in all five of the reports. This year, HHS maintained a strong level of performance among its provincial community hospital peers. At HHS we closely examine the results of this report to determine opportunities to improve care for our patients, and to support our accountability to the communities we serve.

Available reports

The Hospital Report series can be downloaded by year of publication or by sector from www.hospitalreport.ca.

The following reports are available from the site:

- Acute Care
- Complex Continuing Care
- Emergency Department Care
- Rehabilitation
- Mental Health