

# Adult Volunteer Roles

---



At Halton Healthcare our volunteers are highly visible throughout our three hospitals to enhance services and support the work of our staff and physicians to provide exemplary patient experiences, always.

We welcome applications from volunteers of varied skill sets. For those with healthcare degrees or certificates, please be advised that volunteering will not allow you the opportunity to practice or develop your clinical or technical skills, nor are our volunteer roles designed to be professional internship opportunities.

Volunteers usually commit to one shift per week, 2-4 hours in length and agree to fulfill this commitment for a minimum of 50 hours or 6 months of continuous service.

Most positions fall under one of these general categories:

## **Providing Customer Service to Out-Patients and Visitors**

- Gift Shop/Convenience Store - assist customers with selection and purchase
- Information Desk—direct visitors, transfer calls to patients
- Way finding - greet, direct visitors from a main entrance or within a large department
- Waiting Room Support in various areas, (i.e. Day Surgery, Emergency Room, ICU) provide information and companionship to patients and their family
- Transporting people in wheelchairs

## **Working in 'Non-Patient' Areas**

- Administrative Support - clerical assistance such as reminder calling, filing, mailings
- Fundraising Projects - Bingo, special projects

## **Working in 'In-Patient' Areas**

- Patient Visiting - spend quality time with patients
- Working with Patients—meal time support, visiting, recreational activities
- HELP—Hospital Elder Life Program
- Various Carts—hospitality cart, library book cart, etc.

## **Other**

- Musicians—entertain patients, families and visitors in lobby or patient units