

Patient Transportation

Patients are responsible for arranging and paying for their own transportation when they are discharged from the hospital.

For a smooth transition, please:

- Identify a family member/friend ahead of time who can help transport you home or make arrangements for you.
- Notify the unit clerk of your specific arrangements at least 24 hours (if possible) before discharge.

Select your transportation service:

If personal transportation is not available, see reverse of this page for a list of options so that you can choose the one that will work best for you and your family including

- A taxi,
- Wheelchair taxi, or
- Private transportation services for patients requiring a stretcher.

Surcharges may be applied to stretcher transport services based on conditions such as patient weight greater than 250 lbs, oxygen use, or infectious disease precautions. You should confirm any surcharges with the transportation service prior to booking.

Be sure to confirm the preferred payment method (i.e. credit card, cash, etc.) when you make the booking. Please be aware that if the hospital books stretcher transportation, you will be charged a flat rate of \$220.

Your discharge from hospital:

Staff will give you as much notice as possible regarding your discharge date and time so that you make appropriate arrangement for transportation. Any concerns regarding your transportation home should be discussed with your nurse or the Discharge Planner as early in your hospital stay as possible.

Transportation Options (in order of increasing cost)



Please note that these are private transportation agencies and Halton Healthcare accepts no liability with regards to their service

Taxi (wheelchair)

Most taxi companies have wheelchair taxi service. However, it often has to be booked ahead and does not include assistance getting in and out of the vehicle. Patients may have to provide their own wheelchair.

Oakville		Georgetown		Milton	
Halton Taxi	905-844-4300	E-Z Taxi	905-873-9900	Milton Taxi	905-636-0337
Oakville United	905-338-0044			Black Cab	905-636-0555
				A1-R	905-875-1900
				A-Milton	905-875-2994

Wheelchair

Mobility Transportation*

905-617-3737

- Prefer 24 hour notice

Stretcher or Wheelchair

Voyageur Medical Transport*

1-855-263-7163

- Hospital to home bed to bed service 24/7

Total Care Transport*

905-878-1170

- Hospital to home bed to bed service 24/7

RNR Transport*

1-866-567-1001

- Hospital to home bed to bed service 24/7

- Prefer 24 hour notice

Spectrum Patient Services*

1-866-527-9191

- Hospital to home bed to bed service 24/7
- Prefer 24 hour notice but can call same day

**prefer credit card payment*