

## Your Emergency Department

- Your care begins when you arrive in the Emergency Department.
- Your first check-in point is at a screening/triage/registration area where a specially trained triage nurse will talk about your illness or injury. Please have your health card ready. A healthcare provider will conduct your assessment and you'll complete the registration process.
- You will be asked to wait in the main (or sub-wait area) depending upon your care needs.
- Blood work, x-rays or other diagnostics may be needed. You will be assessed by the physician/healthcare provider.
- Appropriate treatment will be provided.
- As directed by the healthcare provider, you will be sent home, admitted to hospital or transferred to another healthcare facility. You may be asked to return the following day as per the healthcare provider's instructions.
- If you feel that your condition gets worse while you are waiting, please notify the triage nurse immediately. If you decide to leave the Emergency Department prior to being seen by a physician, please tell the nurse.